WELCOME TO

BALTIMORE

A GUIDE TO SERVICES AND RESOURCES FOR NEW AMERICANS

A publication of the Mayor's Office of Immigrant Affairs

Welcome to Baltimore - A Guide to Services and Resources for New Americans
2018 Edition

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Dear Baltimorean,

On behalf of MIMA, I am proud to present the second edition of “Welcome to Baltimore, A Guide to Resources and Services for New Americans,” a comprehensive directory with information regarding city services and organizations serving immigrants and refugees in the City of Baltimore.

This year, the guide will be available in Spanish, French and Mandarin, in addition to English. This guide also is available online at mima.baltimorecity.gov.

I hope you find the information in this guide to be useful as you navigate Baltimore.

Catalina Rodriguez Lima
Director
Mayor’s Office of Immigrant Affairs

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Important Information and Phone Numbers

911 *offers assistance in multiple languages, including telephonic interpretation.	For emergencies that require immediate assistance from the police, fire department, or ambulance, please dial 911.
311 *offers assistance in multiple languages, including telephonic interpretation.	For non-emergency issues and complaints including trash pick-up or illegal parking, dial 311.
211 *offers assistance in multiple languages, including telephonic interpretation.	Free confidential referral and information helpline and website that connects people to essential health and human services.
Sexual Assault/ Domestic Violence Hotline P: 443-279-0379 W: www.turnaroundinc.org	Provides counseling and support services to victims of sexual assault and domestic violence.
Baltimore Crisis Response P: 410-433-5175 W: www.bcresponse.org	Non-profit organization with a proven track record of providing services to individuals with mental health and substance use disorders.
House of Ruth Maryland - Highlandtown P: 410-732-2176 (*Spanish available) or 24-hour hotline 410-889-7884 (*interpretation available) W: www.hruth.org	Emergency shelter for victims of intimate partner violence and their children. Provides abuse intervention programs, and a 24 hour hotline: 410-889-7884
Office of the State's Attorney for Baltimore 120 East Baltimore Street, 9th Floor Baltimore, MD 21202 P: 443-984-6000 W: www.stattorney.org	Victim services, court escort, referrals, community education, among other services
US Citizenship and Immigration Services 3701 Koppers St Baltimore, MD 21227 P: 1-800-375-5283 W: www.uscis.gov	Government agency that oversees lawful immigration to the United States; to learn more about eligibility requirements for immigration and citizenship as well as benefits, please visit their website or call their toll free number.
Federal Trade Commission (FTC) P: 877-FTC-HELP W: www.ftc.gov	Protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. To report consumer scams, including immigration fraud, call the number listed or file a complaint online at www.ftccomplaintassistant.gov
The Division of Vital Records 6550 Reisterstown Road Reisterstown Rd. Plaza Baltimore, MD 21215 P: 410-764-3038 W: www.maryland.gov	Assistance obtaining a certified copy of a birth, death, or marriage certificate, obtaining a divorce verification, or registering an adoption, legitimation, or adjudication of paternity.

Know Your Rights

Employment

- Employers cannot threaten workers about calling the police because of their immigration status.
- Employers cannot discriminate in recruiting, interviewing, hiring, or discharging based on age, race, color, citizenship, familial status, gender, sexual orientation, nationality, or religion.
- Employment agencies cannot discriminate in job referrals, ask discriminatory pre-employment questions, or circulate information that unlawfully limits employment.
- Employers cannot harass or bully workers because of their race, gender, nationality, age, color, citizenship, familial status, sexual orientation or religion.
- If you feel that you are being discriminated against at work, call the Community Relations Commission at 410-396-3141.
- If you feel like you are owed a wage or are not being paid a proper wage, contact the Wage Commission at 410-396-3141 or you can file your claim online at civilrights.baltimorecity.gov/wage-commission/file

Housing

- Landlords, lenders and home sellers cannot refuse to rent, provide a mortgage or sell a dwelling to any qualified buyer or renter based on age, race, color, nationality, citizenship, religion, familial status, gender or sexual orientation.
- Landlords, lenders and home sellers cannot use unfair rules in selling, financing, or renting.
- It is illegal to attempt to steer persons into or away from neighborhoods or apartment complexes on the basis of race, gender, disability, familial status, color, marital status, sexual orientation, gender identity, nationality, or religion.
- To file a complaint regarding unlawful discrimination call the Community Relations Commission at 410-396-3141.

Public Safety

- If you are questioned by the police you have the right to remain silent.
- You have the right to speak with an attorney before or during any police questioning.
- If you agree to answer questions, you may stop at any time and request an attorney, and no further questions will be asked.
- If you want an attorney and cannot afford one, an attorney will be appointed to represent you.
- If you are questioned by the police you have the right to ask the officer if you are being arrested or detained.
- If you are arrested by local police, they must charge you with a crime in court within 48 hours, or they must release you.
- You should be treated with courtesy and professionalism by police officers.
- You may file a complaint if you think that a police officer acted inappropriately while interacting with you.
- You may also file a complaint if you witnessed a police officer acting inappropriately.
- If immigration comes to your home or stops you on the street, you have the right to see a warrant; in all other cases, keep the door closed. State: “I do not consent to your entry.”
- If you feel your rights or the rights of one of your family members has been violated, call the ACLU of Maryland at 410-889-8555.

The Baltimore City Civilian Review Board takes complaints that allege the use of excessive force, abusive language, harassment, false arrest, and false imprisonment by Baltimore City law enforcement. To file a complaint please call 410-396-3151. You may also visit the office in person at 7 E. Redwood Street, 9th Floor, Baltimore, MD 21202. The office is open from 8AM - 5PM.

School Enrollment

Public School Enrollment

Baltimore City provides free pre-kindergarten for all children who are four years old by September 1 of the school year for which they will be enrolled. However, space is limited, so register as soon as possible. To find a pre-kindergarten program near you, visit www.baltimorecityschools.org or call 443-984-2000 for more information. All students in grades K-8, including those who require special education services, are also entitled to free public education and can be enrolled in two simple steps.

1. Find Your Zoned School

What is a Zoned School?
Neighborhood public schools for all students living in a designated geographical area. Typically this is the public school found closest to the student's home as it is determined by your home address.

How do I find out where my zoned school is?
This information can be found online through the Baltimore City School Locator: www.baltimorecityschools.org/Page/25632**.** Alternatively, you can call 410-396-8600.

2. Go to the zoned school to enroll

Once you have found the appropriate school for your child, you must accompany the student to the school along with the following required documentation:

- Birth certificate or other government-issued document showing birth date
- A valid, unexpired photo id of parent or legal guardian
- Proof of guardianship (if applicable)
- Immunization record
  * Immunization Services are available through free T.I.K.E clinics; for more information, call 410-396-4454.
- Proof of current physical examination
- At least two proofs of residency
  *Can include any of the following: utility bill such as gas and electric, water bill, original lease agreement, deed, bank/mortgage statement, official payroll document from an employer, and/or social security/social services document (dated within the last 30 days)
- Individualized Education Program (IEP; if applicable)
- Lead test certificate

If not zoned to a particular school, please visit the Office of Enrollment, Choice, and Transfers located at Baltimore City Public Schools' Headquarters for placement options. Address: 200 E. North Ave., Baltimore, MD 21202.

High School Enrollment

Once your child has reached high school (grades 9-12), they are no longer required to go to their zoned school, so enrollment follows a different process. Students are then given the choice of where they would like to attend in order to best meet their needs and interests. For a list of high schools throughout the city, please visit www.baltimorecityschools.org/schools/school_choice.

A number of charter school options are also available for those who wish to apply. Charter schools are public schools that all students can choose to attend, regardless of where they live in the city. For a list of all city charter schools, please visit www.baltimorecityschools.org/Page/24375.

Other Important Information

School Closings

Due to inclement weather, schools may elect to open late or close for the day. This information can be found by visiting your local school's website or www.baltimorecityschools.org as well as through local television and radio. You may also call 443-984-2000.

Safety

The Baltimore City School Police Force ensures that students and staff have a safe environment in which to learn and teach. If you have any questions or concerns related to the safety of your child while in school, please contact the call center at 443-984-2000. For all other emergencies call 911.

Language Access

If English is not your first language, you have the right to request language assistance at any Baltimore City Public School.

Education Services

Big Brothers Big Sisters of the Greater Chesapeake 3600 Clipper Mill Rd Suite 250 Baltimore, MD 21211-1948 P: 410-243-4000 W: www.biglittle.org	Helps children realize their potential and build their futures through a variety of mentoring programs.
College Bound Foundation 300 Water St. Suite 300 Baltimore, MD 21202 P: 410-783-2905 W: www.collegeboundfoundation.org E: info@collegeboundfoundation.org	Operates in 18 Baltimore City public high schools, providing full-time college advisors and delivering need-based funding.
Girl Scouts of Central Baltimore 4806 Seton Dr. Baltimore, MD 21215 P: 410-358-9711 W: www.gscm.org E: membercare@gscm.org	Helps girls reach their full leadership potential. Girl Scouts builds girls of courage, confidence, and character, who make the world a better place.
YouthWorks 417 East Fayette St. Suite 468 Baltimore, MD 21202 P: 410-396-5627 W: youthworks.oedworks.com	Summer job program which places young people age 14 to 21 in summer work experiences throughout Baltimore City.
Central Scholarship 6 Park Center Court Suite #211 Owings Mills, MD 21117 P: 410-415-5558 W: www.central-scholarship.org E: gohigher@central-scholarship.org	Supports students by funding their education and by helping them to make smart financial decisions when it comes to their education.
YO! Baltimore- Administration 101 W. 24th St. Baltimore, MD 21218 P: 410-396-6722 W: www.yobaltimore.org	YO! Baltimore has successfully helped young people, previously disconnected from traditional learning environments, to increase their wage earnings and education credentials.
Mi Espacio, CASA Baltimore 2224 E. Fayette St. Baltimore, MD 21231 P: 410-732-7777 W: www.wearecasa.org	After school program for Latino youth ages 14-21 enrolled in Baltimore City Schools. Also offers college access assistance through workshops and individual consultations.
Strong City Baltimore 3503 N. Charles St. Baltimore, MD 21218 P: 410-261-3520 W: www.strongcitybaltimore.org	The Adult Learning Center offers programs in Adult Basic Education and English Language Acquistion.

William & Lanaea C. Featherstone Foundation 2031 Kennicott Rd . Windsor Mill, MD 21244 P: 410-294-4055 W: www.thefeatherstonefoundation.org	Provides free adult self-sufficiency and educational programs for the Latino community who reside in Baltimore City. Their college scholarship program has merit-based scholarships for Latino immigrant students to attend the University of Baltimore.
Johns Hopkins Centro SOL 5200 Eastern Ave. Mason F. Lord Center Tower Suite 4200 Baltimore, MD 21244 P: 410-550-1129 W: www.jhcentrosol.org	Offers a summer program to expose bilingual (Spanish & English) high school students to careers in STEM (Science, Technology, Education, and Math) and professional interpretation.
International Rescue Committee in Baltimore 1900 N. Howard St., Room 200 Baltimore, MD 21218 P: 410-327-1885 W: www.rescue.org	Offers free English as a Second Language (ESL) classes to refugees, asylees, and other documented humanitarian immigrants
Esperanza Center | Catholic Charities of Baltimore 430 S. Broadway Baltimore, MD 21231 P: 443-825-3433 W: www.catholiccharities-md.org	Offers ESL (English as a Second Language), citizenship classes, computer literacy, as well as after-school tutoring.
Baltimore City Community College 710 E. Lombard St. Baltimore, MD 21202 P: 410-462-8300 W: www.bccc.edu	Offers English language instruction including pre-GED, language lab to supplement classroom learning, and adult education such as GED classes and workforce development. Also offers citizenship preparation courses for teens 16 & over.
Catholic Charities: St. Jerome's Head Start 915 Sterrett St. Baltimore, MD 21230 P: 410-685-1700 W: www.catholiccharities-md.org/services/head-start-early-head-start/baltimore-city-head-start	Head Start is a child and family development program that enables children from low-income families to be better prepared when entering elementary school, thereby improving the likelihood of their success in school and in life.
Education Based Latino Organization (EBLO) 606 S. Ann St. Baltimore, MD 21231 P: 410-563-3160 or 443-257-4870 W: www.eblo.org	Offers a number of programs for school-aged children including after-school activities, access to their bilingual computer learning center and weekend tutoring.

Mis Raices/My Roots at Patterson Park Public Charter School 27 N. Lakewood Ave. Baltimore MD 21224 P: 410-558-230 W: www.pppcs.org	Weekly education and support group for Latino immigrant families that provides information regarding education, health, and community resources.
Immigration Outreach Service Center, Inc. **St. Mathews Catholic Church** 5401 Loch Raven Blvd. Baltimore, MD 21239 P: 410-323-8564 W: www.ioscbalt.org	Education services such as tutoring for school-aged children and seminars on immigrant issues for all community members.
Refugee Youth Project Baltimore City Community College P: 410-558-3194 W: www.refugeeyouthproject.org	Provides support and services to refugees to ease their transition into American society including after-school programming, English language training, citizenship preparation, and job skill development.
Soccer Without Borders 3700 Eastern Ave. Baltimore, MD 21224 P: 410-205-9792 W: www.soccerwithoutborders.org	Provides opportunities to the refugee population through soccer-based programming that encourages healthy living while developing English-language abilities, teamwork, academic success, and cross-cultural skills.

Legal Services

American Immigration Lawyers Association Suite 300, 1331 G St. NW Washington, DC 20005 W: www.aila.org	Provides continuing legal education, information, professional services, and expertise. To find a lawyer near you, go to their website and click "find an immigration lawyer" under quick links.
Justice for Our Neighbors 3405 Gough St. Baltimore, MD 21224 P: 240-825-4424 W: www.njfon.org E: contact@dcmdjfon.org	Justice for Our Neighbors (JFON) provides free legal services to low-income immigrants. The Baltimore clinic location holds Immigration Legal Clinics once per month for potential new clients to seek advice and counsel and find out if they have a case that can be taken. The clinics are not drop-in. Potential clients must first come to a clinic in order to meet with the attorney.
World Relief Baltimore Immigration Legal Clinic 7 E. Baltimore St. Baltimore, MD 21202 P: 410-244-0002 W: www.worldrelief.org/baltimore-clinic	Advises and represents immigrants and their family members through consultations so that clients understand the immigration options for themselves and their family members, applications for permanent residence and work permits, petitions for family members to remain or reunite with them in the U.S., applications for naturalization, applications for TPS & DACA, assistance for victims of crime and of domestic violence, and representation in deportation proceedings.
CASA Baltimore 2224 E. Fayette St. Baltimore, MD 21231 P: 410-732-7777 W: www.wearecasa.org	Legal consultations on diverse legal matters, citizenship preparation and N-400 application assistance, employment and wage theft cases, and DACA application assistance.
Esperanza Center | Catholic Charities of Baltimore 430 S. Broadway Baltimore, MD 21231 P: 443-825-3433 W: www.catholiccharities-md.org/services/esperanza-center	Assists clients and their family members seeking to obtain, extend or retain lawful immigration status or citizenship in the United States.
Maryland Disability Law Center 1500 Union Ave. Suite 2000 Baltimore, MD 21211 P: 410-727-6352 W: www.mdlclaw.org	Legal services to persons with disabilities; cases regarding housing, transportation, Medicaid, and Social Security law as it relates to persons with disabilities who are employed.
International Rescue Committee in Baltimore 1900 N. Howard St., 2nd floor Baltimore, MD 21218 P: 410-327-1885 W: www.rescue.org/united-states/baltimore-md	Files immigration paperwork on behalf of refugees, asylees, and other documented humanitarian immigrants.

Public Justice Center 1 North Charles St. Suite 200 Baltimore, MD 21201 P: 410-625-9409 W: www.publicjustice.org	Seeks to protect and expand the rights of low-wage and poverty-stricken immigrants in Maryland. Specifically concerned with wage theft, consumer law issues, housing abuses, and immigrants' access to state courts, programs, and agencies.
Tahirih Justice Center 201 N Charles St., Suite 920 Baltimore, MD 21201 P: 410-999-1900 W: www.tahirih.org **E:** baltimore@tahirih.org	Works to obtain legal and social justice for women and girls as a critical step in making equality a reality. Services include screening, assessment, counsel and advice, and/or full-scale legal representation.
Kids in Need of Defense 1800 N. Charles Street, Suite 810 Baltimore, MD 21201 P: 443-499-2565 W: www.supportkind.org **E:** infobaltimore@supportkind.org	National network of direct representation and pro bono attorneys that represent unaccompanied children in their search for safety, including children who have been persecuted in their home countries, trafficked to the U.S., and/or abused, abandoned or neglected.
Women's Law Center of Maryland 111 N Calvert St., Room 100 Baltimore, MD 21202 P: 410-783-0377 W: www.wlcmd.org **E**: admin@wlcmd.org	Provides free legal representation and education programs to protect and empower individual women and their families.
Maryland Legal Aid 500 East Lexington St. Baltimore, MD 21202 P: 410-951-7777 W: www.mdlab.org	Services regarding bankruptcy, foreclosure, landlord-tenant disputes, denials of government benefits, child custody & visitation, HIV/AIDS services, wage and unemployment claims, employment discrimination, veterans' benefits, senior legal services, and domestic violence.
Pro Bono Resource Center of Maryland 520 West Fayette St. Baltimore, MD 21201 P: 410-837-9379 W: www.probonomd.org	Offers a variety of services related to consumer protection, family mediation, foreclosure prevention, veterans' benefits, as well as legal representation and counseling for unaccompanied minors.
CAIR Coalition P: 202-331-3320 Ext 7027 W: www.caircoalition.org	Visit Maryland & Virginia immigrant detention centers & provide free legal services for qualifying detained immigrant adults.

Homeownership Services

Live Baltimore
343 N. Charles St. 1st Floor
Baltimore, Maryland 21201
P: 410-637-3750
W: www.livebaltimore.com

Online resource with information on money-saving incentives, where to find homeownership counseling, and the basics of home buying. Also includes information on available school options by neighborhood through "Way to Stay" Baltimore.

Latino Economic Development Center
3200 Boston St
Baltimore, MD 21224
P: 202-352-3373
W: www.ledcmetro.org

LEDC housing counselors offer courses, one-on-one counseling sessions, and group seminars in English and Spanish that will equip you with the knowledge needed to buy your first home in Maryland

Baltimore Homeownership Incentive Program
Various Locations

Variety of incentives including Vacants to Value, Live Near Your Work, and Buying into Baltimore help make the dream of homeownership a reality.

***Belair-Edison Neighborhoods Inc.**
3412 Belair Rd.
Baltimore, MD 21213
P: 410-485-8422
W: www.belair-edison.org

HARBEL Housing Partnership
5807 Harford Rd.
Baltimore, MD 21214
P: 410-444-9152
W: www.harbel.org

Garwyn Oaks Housing Northwest Resource Center
2300 Garrison Blvd. Room 270
Baltimore, MD 21216
P: 410-947-0084
W: www.go-northwesthrc.org

Druid Heights CDC
2140 McCulloh St.
Baltimore, MD 21217
P: 410-523-7190
W: www.druidheights.com

Corporation of NW Baltimore
3521 W. Belvedere Ave.
Baltimore, MD 21215
P: 410-578-7190
W: www.thedevelopmentcorporation.org

NHS of Baltimore
25 E 20th Street, Suite 170
Baltimore, MD 21218
P: 410-327-1200
W: www.nhsbaltimore.org

Park Heights Renaissance
3939 Reisterstown Rd. Ste. 268
Baltimore, MD 21215
P: 410-664-4890
W: www.boldnewheights.org

***Southeast CDC**
3323 Eastern Ave. Ste. 200
Baltimore, MD 21224
P: 410-342-3234
W: www.southeastcdc.org

*Includes services in Español/Spanish

Employment Services

One-Stop Career Center The Career Center Network has two One-Stop Career Centers, on the east and west sides of the city. Direct services are provided onsite for persons who are unemployed, underemployed or employed and for targeted populations such as veterans, disabled persons, senior citizens and youth. W: moed.baltimorecity.gov/job-seekers	**Eastside One-Stop Career Center** 3001 E. Madison Ave. Baltimore, MD 21205 P: 410-396-9030 **Northwest One-Stop Career Center** 2401 Liberty Heights Ave. Mondawmin Mall, Suite 302 Baltimore, MD 21215 P: 410-523-1060
Youth Opportunity Community Centers Older teens and young adults ages 18-24 who are out of school and out of work can connect with academic classes, GED prep, job training, and other services through YO Baltimore. W: moed.baltimorecity.gov/youth-services/programs	**Westside YO Center** 1510 West Lafayette Ave. Baltimore, MD 21217 P: 410-545-6953 **Eastside YO Center** 1212 N. Wolfe St. Baltimore, MD 21213 P: 410-732-2661
Goodwill Industries of the Chesapeake, Inc. 222 E.Redwood Street Baltimore, MD 21202 P: 410-837-1800 Español: 410-837-1800, ext.136 W: www.goodwillches.org/work/employee/how-to-get-started E: info@goodwillches.org	Provides resume preparation, mock interviews, and placement assistance.
St.Vincent de Paul of Baltimore 400 S. Bond St. Baltimore, MD 21231 AND 3445 Park Heights Ave. Baltimore, MD 21215 P: 410-732-1892, 410-225-0870 W: www.vincentbaltimore.org/our-programs	Resource program that offers a complete range of supportive services designed to help individuals attain stabilization and self-sufficiency, including client-centered employment services.
CASA Baltimore 2224 E. Fayette St. Baltimore, MD 21231 P: 410-732-7777 W: www.wearecasa.org	Daily job placement services through CASA's workers center as well as employment readiness training, OSHA and workplace safety training, and assistance with resume writing, online job searching, and job applications.

International Rescue Committee in Baltimore 1900 N. Howard St. 2nd floor Baltimore, MD 21218 P: 410-327-1885 W: www.rescue.org	Assists refugees, asylees and other documented humanitarian immigrants with finding employment.
Esperanza Center | Catholic Charities of Baltimore 430 S. Broadway Baltimore, MD 21231 P: 443-825-3433 W: www.catholiccharities-md.org/services/esperanza-center	Provides referrals and assistance with applications.
Immigration Outreach Service Center, Inc. / St. Mathews Catholic Church 5401 Loch Raven Blvd. Baltimore, MD 21239 P: 410-323-8564 W: www.ioscbalt.org	Assists with employment referrals

Business Services

Emerging Technology Centers Promotes economic growth by providing its member companies with the resources they need — seed capital, mentors, potential partners, a collaborative community, etcetera — to get where they want to go, as quickly as possible. Offers incubator & accelerator programs at two locations. W: http://etcbaltimore.com	**Haven Campus** 101 N. Haven St. 3rd floor Baltimore, MD 21224 P: 443-451-7000 **Eastern Campus** 1101 East 33rd St. 3rd floor Baltimore, MD 21218 P: 443-451-7000
Latino Economic Development Center Impact Hub 3200 Boston St. Baltimore, MD 21224 P: 202-352-3373 W: www.ledcmetro.org	Provides bilingual (Spanish/English) trainings on how to open your business, business planning, financial management, accounting, marketing and access to micro-loans.
Minority & Women-Owned Business Development 100 Holliday St. Baltimore, MD 21202 P: 410-396-3818 W: mwbd.baltimorecity.gov	Serves as the City of Baltimore's advocate for small, local, minority and women-owned companies including prime contractors, subcontractors, and joint venture partners.

KAGRO of Maryland 101 W North Ave. Baltimore MD 21201 P: 410-244-5802 W: www.kagromd.com E: kagromd@gmail.com	Serves the interests of Korean-American communities and their retail businesses throughout the State of Maryland, including Baltimore City.
Baltimore Main Streets Program W: mwbd.baltimorecity.gov/baltimore-main-streets	Provides customized support and public resources to each district in order to attract new businesses and new jobs to the neighborhood.
Maryland Hispanic Chamber of Commerce 1122 Kenilworth Dr. Suite 502 Baltimore, MD 21204 P: 410-931-8100 W: www.maryland-hispanic-chamber-of-commerce.org E: info@mdhcc.org	Promotes the establishment, growth, prosperity and retention of Hispanic businesses, and those entities and persons that support them in the State of Maryland.
Small Business Resource Center P: 443-451-7160 W: www.sbrcbaltimore.com W: www.Baltimoresourcelink.com	Provides technical assistance, training, counseling and a resource library to small businesses and entrepreneurs. Also provides free workshops on business planning, accounting, minority business development, success training and more. SBRC will assist with these four major areas: • Plan for business success • Create a plan to meet the needs of the marketplace • Plan for your business cash flow • Assist with planning of business operations
Baltimore Association of Nepalese in America 2906 Taylor Ave. Parkville, MD 21234 P: 443-844-7206 W: www.banaonline.org E: mybana@gmail.com	Serves as a collaborative to generate new business ideas and ventures among the Nepali-American community. Also hosts forums on topics such as how to start a business and how to best use resources.
Enterprise Development Group 3411 Bank St. P: 410-545-6518 ext. 24401 W: www.entdevgroup.org	Offers financial support to refugees, immigrants, and low-income individuals, particularly aspiring entrepreneurs. Financial resources offered include credit builder loans, car loans, and microloans for business.

Health and Human Services

***Eastern Health Clinic** 620 North Caroline St. Baltimore, MD 21205 W: health.baltimorecity.gov/programs/health-clinics-services	The Baltimore City Health Department offers and oversees the following services specifically at the eastern location: • Family planning and reproductive health, including services to teens • Dental clinic to eligible children and adults 12 months and older • Immunization program • HIV & STD prevention program, including primary care for HIV positive clients • Tuberculosis control program (Eastern Clinic only)
***Druid Health Clinic** 1515 North Ave. Baltimore, MD 21217 W: health.baltimorecity.gov/programs/health-clinics-services	The Baltimore City Health Department offers and oversees the following services specifically at the western location: • Family planning and reproductive health, including services to teens • Dental clinic to eligible children and adults 2 months and older • Healthy Teens and Young Adults Clinic for youth between 10 and 24 years of age • Men's Health Center (Druid Clinc only) • HIV & STD prevention program, including primary care for HIV positive clients
***Care-A-Van** Various locations P: 443-676-2825 Patterson Park, Eastern Avenue *Tuesdays-Wednesdays-Thursdays* 9:00AM-12:30PM	Free bilingual services including primary medical care, immunizations, acute care, physicals and education on various health-related topics. Free testing for syphilis and HIV also offered, as well as referrals for Women, Infants and Children (WIC). Pregnancy testing and referrals for prenatal care are available. To schedule an appointment please call the number listed.
***Planned Parenthood of Maryland** 330 North Howard St. Baltimore, MD 21201 P: 410-576-1414 W: www.plannedparenthood.org	Delivers vital reproductive health care, sex education, and information to millions of women, men, and young people worldwide.
***B'more Healthy Babies** W: www.healthybabiesbaltimore.com	This Baltimore City Health Department initiative brings together organizations and resources so that every baby can have the best start possible.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Behavioral Health Systems Baltimore 1000 S. Charles St. Tower 2, 8th floor Baltimore, MD 21202 P: 410-443-5175 W: www.bhsbaltimore.org	Guides individuals to access mental health services and substance abuse treatment. The phone number is a 24-7 line that you can also call in the events of a substance abuse or mental health crisis.
***Baltimore Medical System, Inc.** P: 443-703-3600 W: www.bmsi.org	Offers a wide range of services at five health centers and eight Baltimore City school-based health sites.
***Nueva Vida** 7501 Osler Drive, Suite G-15 Towson, MD 21204 P: 410-916-2150 W: www.nueva-vida.org	Assists Latina women affected by cancer through outreach and education, assistance to cancer patients navigating the health care system, and support for cancer survivors.
Baltimore City Cancer Program 4538 Edmondson Ave. Baltimore, MD 21229 P: 410-328-4673 W: www.umms.org/umgccc/cancer-services/cancer-care/baltimore-city-cancer-program	Provides free breast and cervical cancer screenings (based on eligibility).
Johns Hopkins Centro SOL 5200 Eastern Ave., Suite 4200 Baltimore, MD 21224 P: 410-550-1129 W: www.jhcentrosol.org E: centrosol@jhmi.edu	Provides mental health support group for adults as well as community health education.
***House of Ruth, Highlandtown** 3734 Eastern Ave. Baltimore, MD 21224 P: 410-732-2176 or 24 hour hotline 410-889-7884 W: www.hruth.org	Free individual and group counseling available for victims of intimate partner violence. Support group offered every Thursday from 6:00 PM to 7:30PM.
***Apex Counseling** 3200 Eastern Ave. Baltimore, MD 21224 P: 410-522-1181 W: www.apexcounselingcenter.com	Available services include individual, couples, and family therapy; group and child and adolescent psychotherapy; medication management; psychiatric assessments, and substance abuse treatment.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Johns Hopkins Community Psychiatry Outpatient Clinic 600 North Wolfe St. Meyer 144 Baltimore, MD 21287 P: 410-502-5782 for languages other than English OR 410-955-5212 W: www.hopkinsmedicine.org/psychiatry/specialty_areas/community_psych/hispanic_clinic.html	The clinic operates at The Johns Hopkins Hospital and the Esperanza Center and provides services for a range of mental health problems for Spanish speaking adults in Maryland. A bilingual therapist and several psychiatrists offer individual, couples, group, and family psychotherapy as well as medication management. Should be referred by another provider.
***Highlandtown Community Health Center** 3700 Fleet St. 2nd floor Baltimore, MD 21224 P: 410-558-4900 W: www.bmsi.org	Internal Medicine, Pediatrics, Family Medicine, OB/GYN, Behavioral Health, pharmacy with low cost prescriptions & home delivery. Same day appointments available as well as help accessing health benefits.
Health Care for the Homeless Inc. 421 Fallsway Baltimore, MD 21202 P: 410-837-5533 W: www.hchmd.org	Medical care, mental health services, social work and case management, addiction treatment, dental care, HIV services, outreach, prison reentry services, supportive housing, and access to education and employment.
Healthcare Access Maryland 1 N. Charles St. Baltimore, MD 21202 P: 410-649-0521 W: www.healthcareaccessmaryland.org	Helps patients connect to behavioral health services including addiction treatment, health education, outreach to pregnant women & new mothers, and health care coordination for foster children.
***Chase-Brexton Health Services** 1111 N. Charles St. Baltimore, MD 21201 P: 410-837-2050 W: www.chasebrexton.org	Medical services, pharmacy, mental health services & case management.
***Esperanza Center | Catholic Charities of Baltimore** 430 S. Broadway Baltimore, MD 21231 P: 667-600-2900 W: www.catholiccharities-md.org/services/esperanza-center	Free medical & dental services for uninsured immigrants in the Baltimore area.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

***Kennedy Krieger Center for Child and Family Traumatic Stress** 1750 E. Fairmount Ave. Baltimore MD, 21231 P: 443-923-9200 or 800-873-3377 W: www.kennedykrieger.org/patient-care/patient-care-centers/traumatic-stress-center/treatment/clinic	Mental health services for children and adolescents (birth-18 years old) who have experienced trauma (sexual abuse, physical abuse, neglect, domestic violence, etc.).
***Total Health Care** Multiple Locations P: 410-383-8300 W: www.totalhealthcare.org	Services include adult and child primary care, substance abuse treatment, HIV/AIDS treatment, dental, women's and men's health, on-site pharmacy, and mental health.
***Family Health Centers of Baltimore** 631 Cherry Hill Rd. AND 3540 S. Hanover St. Baltimore, MD 21225 P: 410-354-2000; 410-355-0343 W: www.fhcb.org	Pediatrics, family medicine, women's health, behavioral health and a center to help teens learn to live healthy and successful lives.
Johns Hopkins Bayview Children's Medical Practice 4940 Eastern Ave. Baltimore, MD 21224 P: 410-550-0967 W: www.hopkinsmedicine.org/johns_hopkins_bayview/medical_services/primary_care/pediatric_medicine/index.html	Pediatric clinic with numerous bilingual (Spanish & English) providers.
The Arc Baltimore 7215 York Rd. Baltimore, MD 21212 P: 410-296-2272 W: www.thearcbaltimore.org E: contactus@thearcbaltimore.org	Different services to individuals or families of individuals with a developmental or intellectual disability.
***WIC (Women, Infant, and Children)** Multiple locations P: 410-396-9427 W: health.baltimorecity.gov/maternal-and-child-health/women-infant-children-wic	Assistance with food for pregnant women and children under 5 years of age as well as nutrition classes for parents.
St.Vincent de Paul of Baltimore 400 South Bond St. Baltimore, MD 21231 P: 410-732-1892 W: www.vincentbaltimore.org E: giving@vincentbaltimore.org	Provides basic health services, and recovery support to those impacted by homelessness and poverty.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Latino Provider Network P: 443-690-1936 W: www.lpnmd.org	Manages and coordinates a membership community-based organization with over 70 organizations and 200 individuals that provide direct services to the Latino community in the Baltimore metropolitan region in the areas of health, education, immigration, business, employment, and arts and culture.
Ventanilla de Salud 600 S. Conkling St. Baltimore, MD 21224 At this location the first Monday of every month P: 202-736-1015 W: www.ventanilladesalud.org	Provides preventative screenings, health education, and referrals to health resources in the local community.
International Rescue Committee in Baltimore 1900 N. Howard St. Ste 200 Baltimore, MD 21218 P: 410-327-1885 W: www.rescue.org/united-states/baltimore-md	Helps refugees, asylees and other documented humanitarian immigrants navigate the U.S. healthcare system.
Immigration Outreach Service Center, Inc. St. Mathews Catholic Church 5401 Loch Raven Blvd. Baltimore, MD 21239 P: 410-323-8564 W: www.ioscbalt.org	Provides legal and social service referrals, tutoring for immigrant students, health education, screenings, and health care referrals.
The Baltimore City Health Department Division of Aging and Care Services P: 410-396-2273 W: health.baltimorecity.gov/programs/seniors	Offers a variety of services and initiatives to improve the lives of seniors in Baltimore, including health evaluation, personal care, transportation, and volunteer opportunities.
Senior Centers Multiple locations W: http://health.baltimorecity.gov/seniors/senior-centers	14 senior centers are located throughout the city, and each center offers a wide range of services that help meet the social, physical, and intellectual needs of older adults. For a list of locations, please visit the website listed to the left or call 311.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Baltimore City Department of Social Services

Talmadge Branch Building (Administration)
1910 N. Broadway St.
Baltimore, MD 21213
P: 443-378-4600
W: dhr.maryland.gov/local-offices/baltimore-city

Southwest
1223 W Pratt St.

Hilton Heights
500 N Hilton St.

Harford-North
2000 N Broadway St.

Harbor View
18 Reedbird Ave.

Penn-North
2500 Pennsylvania Ave.

Dunbar-Orangeville
2919 Biddle St.

Northwest
5818 Reisterstown Rd.

Services include: foster care/adoption, child and adult protection, food stamps, social services to adults, temporary cash assistance, and temporary disability assistance. For client services please see the list of locations below or call customer service at **443-378-4600.**

Community Action Partnership
Multiple Locations
P: 410-396-3228
W: human-services.baltimorecity.gov/community-action-partnerships

Northern Center
5225 York Road
Baltimore, MD 21212

Northwest Center
3939 Reisterstown Rd.
Baltimore, MD 21215

Southeast Center
3411 Bank Street
Baltimore, MD 21224

Eastern Center
1731 E. Chase St.
Baltimore, MD 21213

Southern Center
606 Cherry Hill Rd.
Baltimore, MD 21225

Offers a variety of opportunities for low-income households, including subsidies and grants to assist with housing and energy bills, property tax credits for eligible individuals, free tax preparation and counseling, and application assistance for federal food and healthcare programs.

Culture and Recreation Services

Friends of Patterson Park 27 S .Patterson Park Ave. Baltimore, MD 21231 P: 410-276-3676 W: www.pattersonpark.com	Free youth and family programming (soccer, tennis, zumba, etc.)
Maryland Zoo One Safari Place Baltimore, MD 21217 P: 410-396-7102 W: www.marylandzoo.org	An establishment that maintains a collection of wild animals, typically in a park or gardens, for study, conservation, or display to the public.
Maryland Science Center 601 Light St. Baltimore, MD 21230 P: 410-685-2370 W: www.mdsci.org	The Maryland Science Center, located in Baltimore's Inner Harbor, opened to the public in 1976. It includes three levels of exhibits, a planetarium, and an observatory.
Walters Art Museum 600 N Charles St. Baltimore, MD 21201 P: 410-547-9000 W: www.thewalters.org/	Internationally renowned art collection open and free to the public. The collection presents an array of world art from pre-dynastic Egypt to 20th century Europe. See the website for hours of operation and exhibition schedules.
Rawlings Conservatory 3100 Swan Dr. Baltimore, MD. 21217 P: 410-396-0008 W: www.rawlingsconservatory.org	The Howard Peters Rawlings Conservatory and Botanic Gardens of Baltimore, often known as the Baltimore Conservatory, is a historic conservatory and botanical garden located in Druid Hill Park.
Dominic "Mimi" DiPietro Family Skating Center 200 S. Linwood Ave. Baltimore, MD 21224 P: 410-396-9392 W: bcrp.baltimorecity.gov/DiPietroIceRink	Offers public and private ice skating.
Carroll Park Skateboarding & Bike Facility 800 Bayard St. Baltimore, MD 21223 P: 410-396-7019 W: bcrp.baltimorecity.gov/CarrollParkSkatepark	Test your skills at the Skateboard Park behind the Carroll Park Recreation Center on Bayard Street. Participants must use helmet, kneepads and elbow pads. The facility is open year-round, dawn to dusk, and admission is free.

Carrie Murray Nature Center 1901 Ridgetop Rd. Baltimore, MD. 21207 P: 410-396-0808 W: www.carriemurraynaturecenter.org	Environmental education center located in Gwynns Falls Leakin Park.
City Farms 4915 Greenspring Ave. Baltimore, Md. 21209 P: 410-396-4850 W: www.baltimorecity.gov E: BCRP.CityFarms@baltimorecity.gov	Baltimore City Farms is a Recreation and Parks program offering garden plots for rent to City residents. Here they grow their own vegetables, herbs and flowers.
Jones Falls Trail Druid Hill Park to Inner Harbor P: 443-984-4058 W: jonesfallstrail.us	An 11 mile trail that passes through park, natural areas, and many city neighborhoods.
Gwynns Falls Trail W: www.gwynnsfallstrail.org	15 mile urban hiking and biking trail providing access to a scenic and historic greenway stream valley in Baltimore City.
Baltimore Sister Cities Inc. 4701 East Lane Baltimore, MD 21210 W: www.baltimoresistercities.org E: bsc@baltimoresistercities.org	Supports, develops and creates arts, cultural, business and educational exchanges from Baltimore with numerous international sister cities. A volunteer-run non-profit organization, serving the mission of Sister Cities International for the City of Baltimore.
Creative Alliance 3134 Eastern Ave. Baltimore, MD 21224 P: 410-276-1651 W: www.creativealliance.org	Brings together artists and audiences from diverse backgrounds to experience spectacular arts and education programs. For more information and a calendar of events, visit the website.
BCRP Recreation Centers Multiple locations W: bcrp.baltimorecity.gov/recreationcenters	BCRP manages 40 recreation centers and eight after-school centers throughout Baltimore for your enjoyment and leisure activities. Each center offers a wide array of programs for children and adults. To find your local center, please visit the main website listed to the left.

Libraries

Enoch Pratt Central Library
400 Cathedral St.
Baltimore, MD 21201
P: 410-396-5430
W: www.prattlibrary.org

Collections of books, periodicals, films, and recorded music for people to read, borrow, and reference. To locate your local branch, see directory below. Daily events and classes at the different branches are listed on the main website.

Brooklyn Branch
300 E. Patapsco Ave.
Baltimore, MD 21225
P: 410-396-1120

Cherry Hill Branch
606 Cherry Hill Rd.
Baltimore, MD 21225
P: 410-396-1168

Clifton Branch
2001 N. Wolfe St.
Baltimore, MD 21213
P: 410-396-0984

Edmondson Avenue Branch
4330 Edmondson Ave.
Baltimore, MD 21229
P: 410-396-0946

Forest Park Branch
3023 Garrison Blvd.
Baltimore, MD 21216
P: 410-396-0942

Govans Branch
5714 Bellona Ave.
Baltimore, MD 21212
P: 410-396-6098

Hamilton Branch
5910 Harford Rd.
Baltimore, MD 21214
P: 410-396-6088

Hampden Branch
3641 Falls Rd.
Baltimore, MD 21211
P: 410-396-6043

Herring Run Branch
3801 Erdman Ave.
Baltimore, MD 21213
P: 410-396-0996

Light Street Branch
1251 Light St.
Baltimore, MD 21230
P: 410-396-1096

Northwood Branch
4420 Loch Raven Blvd.
Baltimore, MD 21218
P: 410-396-6076

Orleans Street Branch
1303 Orleans St.
Baltimore, MD 21231
P: 410-396-0970

Patterson Park Branch
158 N. Linwood Ave.
Baltimore, MD 21224
P: 410-396-0983

Pennsylvania Avenue Branch
1531 W. North Avenue
Baltimore, MD 21217
P: 410-396-0399

Reisterstown Road Branch
6310 Reisterstown Road
Baltimore, MD 21215
P: 410-396-0948

Roland Park Branch
5108 Roland Avenue
Baltimore, MD 21210
P: 410-396-6099

Southeast Anchor Branch
3601 Eastern Avenue
Baltimore, MD 21224
P: 410-396-1580

Walbrook Branch
3203 W. North Avenue
Baltimore, MD 21216
P: 410-396-0935

Washington Village Branch
856 Washington Boulevard
Baltimore, MD 21230
P: 410-396-1099

Canton Branch
1030 South Ellwood Ave.
Baltimore, MD 21224
P: 410-396-8548

Waverly Branch
400 33rd Street
Baltimore, MD 21218
P: 410-396-6053