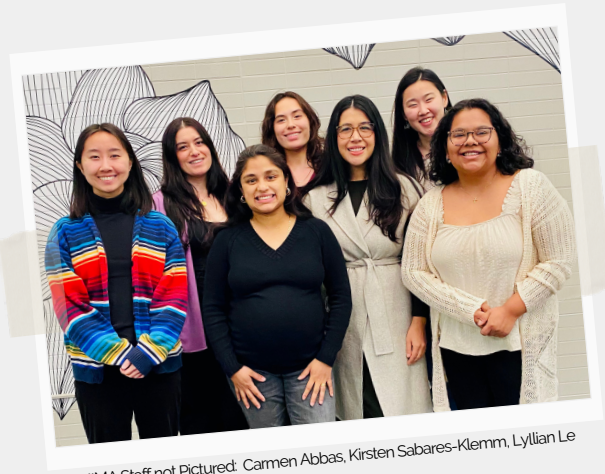


# HAPPY HOLIDAYS!

As we celebrate the end of the year, MIMA wishes you peace, joy, and healing with the people you love.

We are grateful to you—partners, providers, advocates, organizers, changemakers, leaders, funders, and community members—for helping us uphold Baltimore's values as a Welcoming City. In the spirit of this reflective time, we have **MIMA's 2023 Year in Review**. Thank you for being in community with us, and we're looking forward to continuing this important work with you in 2024.



MIMA Staff not Pictured: Carmen Abbas, Kirsten Sabares-Klemm, Lyllian Le

# What has changed in 2023?

## In short ... a lot!

This year, MIMA **welcomed five new staff members**. This means that MIMA is bigger than it has ever been before. Wow! While getting used to our new size, we have also been transitioning to **support immigrant families recover from the pandemic**. We have been with you all as we navigated hosting, attending, and tabling at **more in-person events than we have in three years**. Finally, Mayor Brandon M. Scott championed a groundbreaking legislative proposal to **codify the work of the Mayor's Office of Immigrant Affairs (MIMA)**. Without our communities' support, this would have never been possible.

Thank you for sticking with us through all this growth and change.

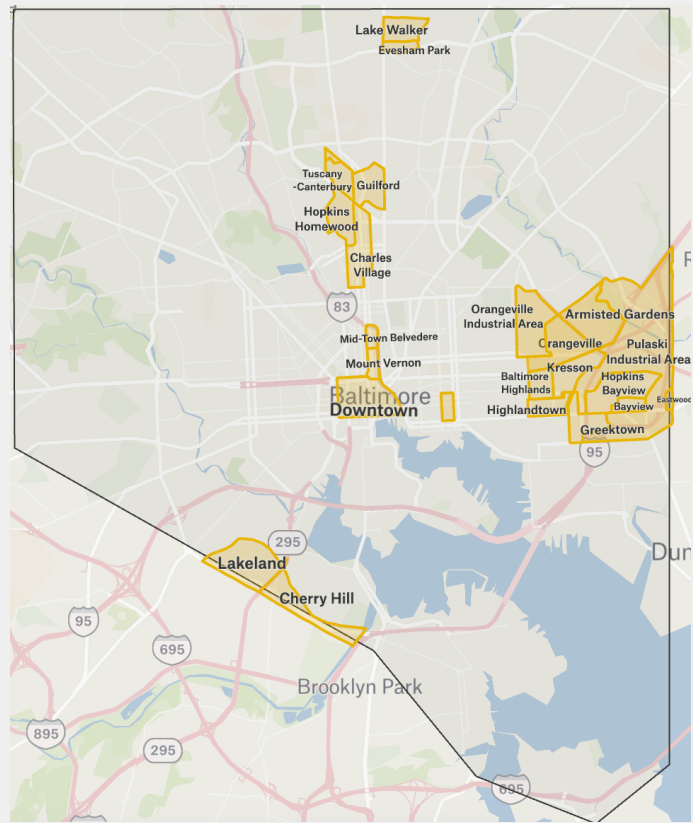
We are excited to see what the new year brings us!



# Our Community

As of 2020, Baltimore City was home to **49,600 foreign born individuals**. This number has likely **grown by 3,000-10,000 individuals** in the past three years, based on current growth rate estimates. Immigrants in Baltimore City live in at least **23 different zip codes**, showing that foreign born individuals live all over the city.

The most common languages spoken in Baltimore (besides English) are **Spanish, French, Arabic, Korean, and Chinese**. However, Baltimore City government has encountered residents who speak **over 25 different languages** this year.



\*borders of Baltimore City are outlined in black, areas in yellow are places where foreign born represent > 19% of the population

# BNAAC

This year, MIMA launched the **Baltimore New American Access Coalition (BNAAC)**.

The program seeks to minimize the economic and social vulnerability of immigrant families residing in Baltimore city by connecting them to health and human resources. BNAAC supports families with the following:

- **six months** of benefit navigation
- **one-time financial award** for short term needs
- **legal support** to answer questions and concerns about accepting public benefits



# 443

clients have been served through BNAAC, receiving assistance in access to services

# 23

different Baltimore zip codes have been represented in BNAAC's clients

# 1000

public benefit applications have been submitted with the help of BNAAC Benefit Navigators





# Language Access

This year, MIMA onboarded two new professionals to address language access in Baltimore City. Joy Scalabrin and Donika Cami are tasked with **assisting City agencies' language access efforts** and making sure Baltimore City is compliant with Title VI.

MIMA appeared in front of City Council to **offer testimony** about hiring more Spanish-speaking City employees. In addition, MIMA established a Community Oversight Committee to guide the City's Language Access program.



# 24,158

minutes of telephonic interpretation throughout City agencies, facilitated by our office

# 25

languages in which language assistance services were provided across City agencies

# 109

City employees trained on language access, bringing the total number of trained employees to **2,539**

# Communications

This year MIMA released the **2023 Welcome to Baltimore Guide**, with copies in English, Spanish, French, Arabic, Korean, and Chinese. **Thousands of copies** have been distributed to residents throughout our outreach events.

MIMA maintains constant contact with community members through several social media channels. Find us on **Facebook, Instagram, and WhatsApp** for continued updates on our Office.



# 46,104

views of content on MIMA's Facebook and Instagram pages.

# 7,812

community members and service providers receiving our monthly newsletters, providing information about COVID-19, job openings, and resources in 5 languages.

# 391

new community members following MIMA's social media pages for daily information updates about local government, immigrant resources, and events.

# Community Outreach

**MIMA attended resource fairs, coat drives, cultural gatherings, parades, school fairs, and many more events this year!** All this was to make sure that we are meeting our community members where they live, work, and play to provide resources to make Baltimore a more

welcoming city. In addition to meeting people in person, we also **continue to hold virtual meetings every other week** with different organizations to advise our continued work to serve Baltimore City's immigrant communities.



## 44

bi-weekly community stakeholder calls, advisory board meetings, and Commission meetings held.

## 61

community outreach events and resource fairs were attended by MIMA staff members, where they shared resources for immigrants in Baltimore City.

## 15

events hosted by MIMA, such as receptions, resource fairs, the Baltimore Immigration Summit, and the New American Leadership Institute (NALI)

# Civic Engagement

MIMA and Towson University co-hosted the **10th Baltimore Immigration Summit**. This year was the Baltimore Immigration Summit's largest conference thus far with **188 attendees and over 100 presenters**. The growing size of this conference reflects the continued recognition of how important it is to serve our immigrant communities in the Baltimore region.

MIMA also hosted the **New American Leadership Institute (NALI)**, which provides an opportunity for emerging immigrant leaders to become familiar with local government and network with other leaders.



# 188

attendees at the Baltimore Immigration Summit

# 20

graduates from the New American Leadership Institute who gained substantive training about working with local government

# 104

presenters at the Baltimore Immigration Summit who shared their meaningful work with other attendees

# Thank you for the great year, we'll see you in 2024!



*with love,*



**MIMA**  
BALTIMORE CITY  
MAYOR'S OFFICE OF  
IMMIGRANT AFFAIRS